

12 - 14 Lake St Northbridge WA

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[www.empyrean.net.au](http://www.empyrean.net.au)



## Certificate III in Hospitality | Operations [SIT30707]

Available for Australian students only

### Course Timetable

Two x eight (8) week terms  
Full time training

Term 1 – 4 January 2010

Term 2 – 2 March 2010

1430 to 1830 | Mon-Fri

### Course Fees\*\*

Term 1	\$3252.50
Term 2	\$3252.50
Application fee	\$75.00
Learning Resources	\$410.00
Materials	\$630.00
<b>Total</b>	<b>\$7620.00*</b>

\* Government funding may apply

\*\* Course fees must be paid in advance of each term, all other fees to be paid before commencement of course.

### Student Requirements

Students require a Year 10 High School Certificate/equivalent.

Students will be required to attend an interview to demonstrate their motivation and interest in completing the full program.

**At Empyrean, we strongly believe in the value of discussing your training needs face to face.**

**Come meet Empyrean's training coordinator – the coffee is on us!**

There are many roles and opportunities available across the various hospitality settings including restaurants/cafes/bistros, hospitals, hotels, caterers, clubs and pubs. This course provides the training required to operate effectively in all hospitality settings. You will gain the skills, knowledge and attitude needed to meet hospitality industry demands.

### Course Modules

- Develop and update hospitality industry knowledge
- Provide quality customer service
- Work with colleagues and customers
- Work in a socially diverse environment
- Coach others in job skills
- Follow health, safety and security procedures
- Follow workplace hygiene procedures
- Provide and coordinate food and beverage service
- Clean and tidy bar areas
- Operate a bar
- Serve food and beverage to customers
- Provide food and beverage service
- Provide responsible service of alcohol
- Provide table service of alcoholic beverages
- Prepare and serve non-alcoholic beverages
- Prepare and serve espresso coffee

### Additional Course Information

If eligible for recognition of prior learning (RPL) you can gain course credits which may result in the reduction of course duration.

Upon completion of this Certificate III in Hospitality you will be able to apply for Certificate IV in Hospitality at any VET institution across Australia.

Students may benefit from full State Government funding under the Access Program or partial Federal Government funding under the Federal PPP. Please contact Empyrean's Training Coordinator to assess your eligibility.

Not eligible for Access funding (regardless of Equity Target Group definitions):

1. Students whose primary place of residence is not in Western Australia, including residents of Christmas Island or Cocos Island.
2. Students who are neither Australian citizens nor permanent residents of Australia, unless they are holders of appropriate temporary protection visas, as defined in the Vocational Education and Training (Colleges) Regulations 1996.
3. Secondary school students who do not have an approved Notice of Arrangements. Excludes delivery to students younger than 16 years on 31/12/09.

To enrol, please contact Empyrean on 9228 1600 or complete an enrolment form. Alternatively, email Empyrean's Training Coordinator on [david@empyrean.net.au](mailto:david@empyrean.net.au)