

Fact sheet: Opportunities for the Hospitality Industry

- 1. Funded Traineeships with financial rewards for employers**
- 2. Funded Certificate II & III Hospitality training**
- 3. Hospitality graduates seeking work experience**

1. Funded Traineeships with financial rewards

It has long been recognised that hospitality standards in Perth need a boost to compete against the world-renowned cities of Melbourne and Sydney.

The Government is offering employers \$4000 of government-funded assistance per Empyrean traineeship undertaken (employees shall be on the traineeship award rate), along with covering the costs of Worker's Compensation Insurance for 12 months.

Through Empyrean's traineeship programme, trainees will gain valuable qualifications to support their on-the-job training.

"I now have a lot of product knowledge, improved customer service and I am happy to be in front of customers. I was shy, but now so much more confident and my English is better! I loved this course!"

– Mareyati, Certificate III Hospitality student.



Essential information about Empyrean traineeships:

What's in it for employers?

- Competent and confident hospitality staff, backed with an industry recognised qualification.
- \$1500 government assistance at commencement and a further \$2500 on completion (funded training).
- A full year of Worker's Compensation Insurance paid for on their behalf.

Who can apply and who is eligible?

- Employers can nominate existing staff or new employees for traineeships.
- Currently employed people wishing to improve skills, supported by their employer may apply.
- Job seekers (with Australian residency) can apply through Empyrean to find an employer.

What training will they receive?

- Certificate III in Hospitality, supported by on-the-job training at the place of work.

When must nominations for traineeships be received?

- There are limited positions available on the current programme; applications will be assessed first in, first served.

Where will the training be delivered?

- Work-based training occurs at the trainee's place of employment, under the supervision of Empyrean lecturers.

2. Funded Certificate II & III training

On 09 February 2010, Empyrean was awarded Access funding to deliver Hospitality training. It opens doors for job seekers and people already employed looking to upskill to receive funded Hospitality training and real workplace experience at the onsite Function Centre.

Fact sheet: Opportunities for the Hospitality Industry

"The course taught me that hospitality involves a great deal of responsibility processes. It's important to have a good team to handle the hard work."

– Luisa, Certificate III Hospitality student.

Essential information about Empyrean's funded training:

What's in it for employers?

- Upskill your workforce by enrolling staff to complete a Hospitality qualification; funded, either in full or part, by the Western Australian and Federal Governments.

Who can apply for funded training?

- Fully-funded: job seekers, culturally and linguistically diverse, disadvantaged groups & people with special needs
- Partial funding: employed people wishing to gain a qualification in Hospitality, not meeting the above criteria.

What can they apply for?

- Certificate II or III in Hospitality.

When must they apply by?

- Funded training will be offered first come, first served, providing applicants meet the criteria.

Where will the training be delivered?

- All training is delivered at Empyrean Function Centre, 12 Lake St Northbridge.

3. Hospitality graduates seeking work experience

In February 2010, Empyrean celebrated with the inaugural graduating class of Empyrean Hospitality students. We asked them about their experience at Empyrean and what they have planned for their future. Many have gained employment, employers recognising the skills and experience gained at Empyrean is first class. Other students are following up on job prospects or are seeking work experience within the hospitality industry.

"I have accepted a job offered to me because my employer wanted someone with hospitality experience and good customer service skills."

– Sarah, Certificate III Hospitality student.

Essential information about work experience:

What's in it for employers?

- Graduating students with a Certificate II or III Hospitality qualification have the skills and hands on experience from Empyrean's training to integrate effectively into your hospitality team. They will gain valuable work experience, while you will have extra qualified hands on deck during peak service times.
- There is the opportunity to employ the Hospitality graduate after the work experience period should you require additional staff and they perform to your satisfaction (there is no obligation to employ work experience staff, it is the experience that is valued).

Who can I speak to for more information?

Contact David Donovan, Director of Training, 9228 3077, david@empyrean.net.au.

Or pop in and visit us at 12 Lake St, Northbridge, the coffee is on us!