

Fact sheet: Traineeships with financial rewards

It has long been recognised that hospitality standards in Perth need a boost to compete against the world-renowned cities of Melbourne and Sydney.

The Western Australian Government has stepped up to the challenge by offering employers \$4000 of government-funded assistance per Empyrean traineeship undertaken, along with covering the costs of Worker's Compensation Insurance for 12 months.

Through Empyrean's traineeship programme, trainees will gain valuable qualifications to support their on-the-job training.



Reflections from our graduating Hospitality (Cert III) students.

In February 2010, Empyrean celebrated with the inaugural graduating class of Empyrean Hospitality students. We asked them about their experience at Empyrean and what they have planned for their future.

Luisa: "The course taught me that hospitality involves a great deal of responsibility processes. It's important to have a good team to handle the hard work. I now work at the Arts Centre (through a referral from my lecturer)."

Carolina: "I was referred to Empyrean by my job network provider. As a new resident to Australia, without qualifications my prospects were not good. Now I can start applying for jobs!"

Sarah: "Empyrean's course was more affordable than others. Now I have finished, I have accepted a job offered to me because my employer wanted someone with hospitality experience and good customer service skills."

Siti: "I loved this course! It has made me more confident in front of customers and has improved my English."

Mareyati: "I now have a lot of product knowledge, improved customer service and I am happy to be in front of customers. I was shy, but now so much more confident and my English is better! I loved this course!"

Essential information about Empyrean traineeships:

Who can apply and who is eligible?

- Employers can nominate existing staff or new employees for traineeships.
- Currently employed people wishing to improve skills, supported by their employer.
- Job seekers (with Australian residency) can apply through Empyrean to find an employer.

What's in it for the employer?

- Competent and confident hospitality staff, backed with an industry recognised qualification.
- \$1500 government assistance at commencement and a further \$2500 on completion.
- A full year of Worker's Compensation Insurance paid for on their behalf.

What training will they receive?

- Certificate III in Hospitality, supported by on-the-job training at the place of work.

When must nominations for traineeships be received?

- There are only 12 positions available on the current programme and applications are now open.

Where will the training be delivered?

- The Certificate III in Hospitality training will be delivered at Empyrean Function Centre, 12 Lake St Northbridge.

Who can I speak to for more information?

- David Donovan, Training Coordinator, 9228 3077, david@empyrean.net.au. Or pop in to visit, the coffee is on us!